



Accolade Catering

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March 15, 2020

To Our Valued DLGSC Catering Clients

Re COVID-19 Repercussions for DLGSC Clients with Catering Bookings

Accolade Catering supports DLGSC (Previously Dept. Sport and Recreation) changes to its Venue Booking Policy aimed at reducing pressure on client bookings.

To that end Accolade Catering has aligned changes in its Catering Booking Cancellation and Refund Policy to be the same as DLGSC Policy which is:-

From today until June 30, 2020.

1. Reduce the period of cancellation without penalty notification from 3 months to 14 days.
2. Continue to review extending that suspension period on a monthly basis dependent on the circumstances.
3. Practically seeking to apply this to all camp bookings, though targeting schools and community groups.
4. Notifying clients via our website, Facebook and also to apply as a blanket policy within the agreed time period.

Accolade Catering similarly will be supportive of future changes to DLGSC Policy aimed at assisting our mutual and valued cliental.

Best regards

Accolade Catering

Ern Halliday, Point Walter, Woodman Point & Bickley Recreational Facilities

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